



Cargo Information and Instructions

- ❖ **PLEASE READ ALL INFORMATION AND INSTRUCTIONS CAREFULLY BEFORE YOU MAKE A CARGO SHIPMENT**

➤ **Buying an Empty Box**

You can buy a Tea Chest size Sri Lanka Cargo box (refer to the image) from following location

- 25 Springfield St, Macgregor 4109 (Mr. Salinda: 0423 937 719)

Simply send us a text to arrange (**0423 937 719**)

Or

You can buy a HEAVY DUTY Tea Chest size box instead.

Dimensions of STD size box = 420mm L x 420mm W x 600mm H

Note: Maximum weight per one standard box strictly limited to 30 kg

➤ **Box Charges**

1. Normal Delivery

1 box = \$50

Each extra box added= \$40

2. Door to Door Delivery

PROMOTION only D2D service

1 Box = \$40

2 Boxes = \$70

3 Boxes = \$100

(Each extra box added \$35)

- ❖ If the box is more than 30 kg, you will have to pay an additional charge based on the weight.



Nexus standard size box



Heavy duty standard size box at bunnings

➤ **Drop Off Or Arrange Pick Up**

- ❖ Drop off your box/s at;
 - Mr. Salinda - 25, Springfield Street, Macgregor, QLD 4109
- ❖ Country side over 50 Km – we can arrange TNT Courier Service (TNT charge will apply)
- ❖ Contact us to arrange a pick up (transport charges will apply).
 - Salinda: 0423 937 719
 - Robin: 0414 209 216

Pick up charges		
• Less than 5km	First box \$ 5	Each additional Box \$5
• 5km - 15km	First box \$10	Each additional Box \$5
• 15km - 30km	First box \$15	Each additional Box \$5
• 30km - 50km	First box \$20	Each additional Box \$5

➤ **Select the delivery type**

1. Normal Delivery service
 - Normal delivery service (to be collected from SL warehouse at "**Nexuscargo, No 86, Biyagama Road, Pethiyagoda, Kelaniya**")
2. Door to Door Delivery service
 - Warehouse (SL) contact numbers
(Mr. Janaka : +9477 2362 978 / Mrs. Renuka: +94778 769 627)

• **Door to Door Delivery charges are based on the distance from ware house to Delivery location.**

Door to Door delivery charges in Sri Lanka		
• Less than 20km from Colombo	First box \$40	Each additional Box \$20
• 20km-100km from Colombo	First box \$50	Each additional Box \$25
• Over 100km from Colombo	First box \$60	Each additional Box \$30

NOTE: If you need door to door delivery service, please mention it in the application form.

➤ **Custom Clearance Charge**

You have two options to pay the custom clearance charge:

1. Pay \$10 per box when you handover the box to us.
2. Pay Rs.2000 per box to our delivering agent on delivery.
(If you have small electric items below \$75 in your box, no additional charges except Rs. 2000.00)

NOTE: Make sure, any item you are sending **MUST BE** in small quantities. If you are sending large quantities, custom (SL) may consider as it is for business purpose and they will charge taxes.

- **Electrical Items**

You will have to pay an additional custom charge for TVs, Refrigerators, Washing Machines, Mobile phones and other similar electrical items.

➤ **Receiver's Information**

- Please write the recipient's address and contact details on the box with a permanent marker.
- Ensure that you have mentioned **your and receiver's name, address, email address, contact number, box quantity and box type** in the application form attached to this email.

➤ **Make an Item checklist (Door to Door service customers)**

Please make a checklist (packing slip) of all the items in your box/s and send it to your box receiver in Sri Lanka. Then please advice your box receiver to go through the checklist in front of our delivery agent to ensure that all the items were delivered without any issues.

Terms and Conditions

➤ **Weight limit= MUST be less than 30kg**

Make sure you fill the box in a way that once you seal/ tape the top, it remains tight and not hollow. (You can use old clothes or blankets to fill up any empty spaces)

➤ **Condition- Any type of Liquor/ Cigarettes/ Any Chemical**

Please do not add any alcohol and any chemical in your box as the custom will fine you and confiscate them.



IMPORTANT

- If you send chemical items (perfumes, shampoo, cream, body wash etc.) please seal tightly and keep separately from food items.
- **Only 2 bottles Fish oil** which contain 400 capsules are allowed. If you are sending more than 2 bottles you have to pay custom tax.
- Please seal the box/ boxes properly.
- Please use fragile stickers on the box which contains breakable items use bubble wrap also.
- If our cargo is high value we recommend you to get insurance from Sri Lanka by providing the bill of lading only.

➤ **How to make payments**

- You can pay by **Cash, Credit/Debit cards, Net banking**
- Make sure to mention your payment method in declaration form.
- If you are paying by credit/ debit or net banking methods, please send us transaction slip or bank notification image to the brisbanecargo@gmail.com confirming your payment. Please mention your name and BL number as the subject of the email.

➤ **Banking Details**

- **A\C Name: All in One Ceylon**
- **BSB No: 484-799**
- **A\C No: 609835660**
- **Bank: Suncorp Bank**

If you need more information, do not hesitate to contact
07 3102 4646/ 0413 948 219 on office hours.